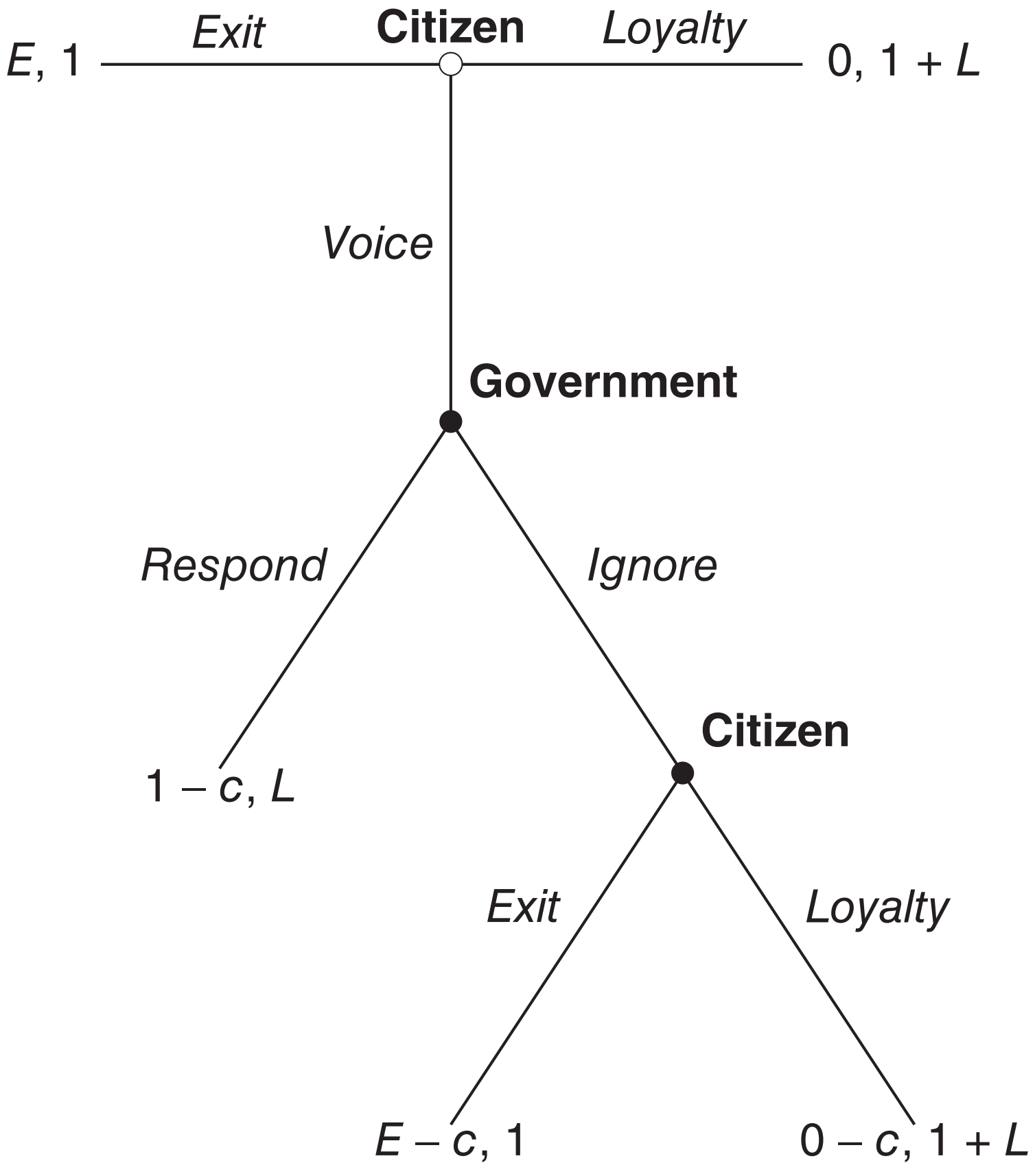
Citizen
Exit
Loyalty
E, 1
0, 1 + L
Voice
Government
Respond
Ignore
1 – c, L
Citizen
Exit
Loyalty
E – c, 1
0 – c, 1 + L